

# TextMyGov

**Broadwater County, MT** 

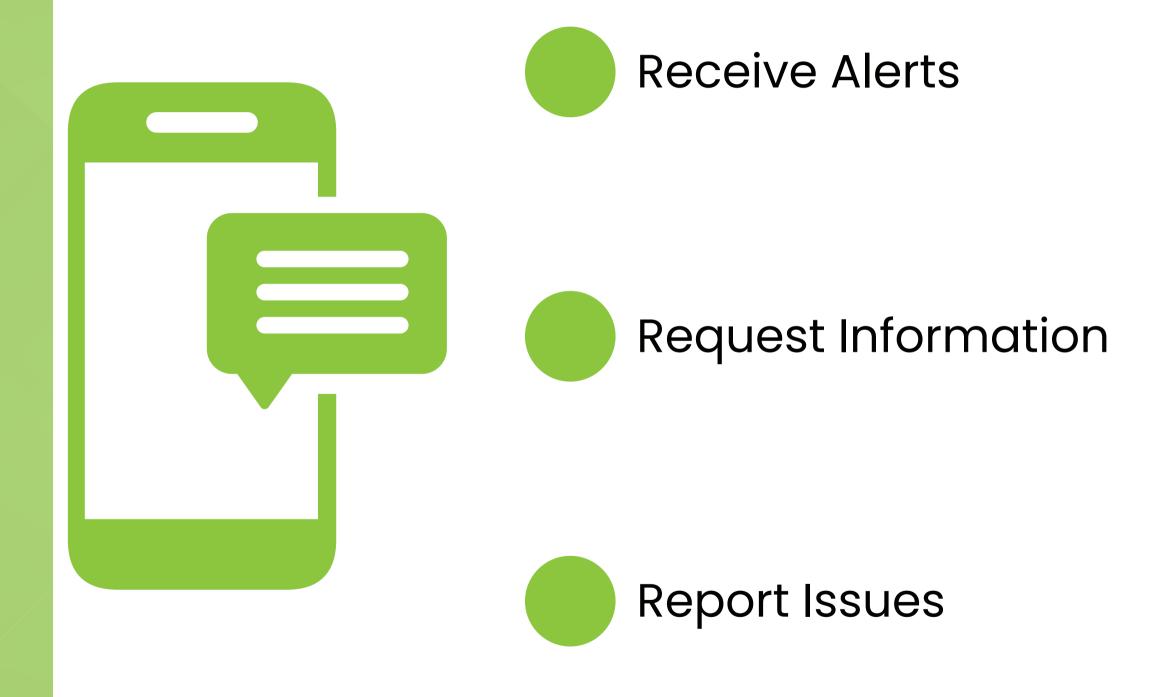
### WHY TEXTMYGOV

The most efficient way to communicate with your citizen is via text. No app, no email, no sign up required.

Our two-way smart response allows citizens to ask questions, and report issues all from their cell phone.

Customize your notifications/alerts based on groups, departments, or physical location.





### TEXTMYGOV FOR BROADWATER COUNTY, MT





## Key Features



#### • Sending Alerts/Notifications

 TextMyGov gives Broadwater County the ability to send alerts/notification to its residences. Citizens can opt-in to specific groups, which allows them to receive information that they find most important.

#### Smart- Two way Texting

 Our smart response texting feature allows citizens to text into the counties number and ask questions like "How to pay my Bill" or "County Events" or "Election information". Our system will send them a response with a link with more information automatically.

#### • IPAWS-

 Integrated Public Alert and Weather System- This allows
Broadwater County to send emergency alerts directly to smart phones via cell towers.

### WHY TEXTMYGOV?



#### No Download Needed

• Citizens don't need to download an app, or subscribe to an email service. If they have a cell phone they have access to alerts/notifications.



#### <u>Dedicated Account Management</u>

• Every account has a Dedicated Account Manager who hill help set up your entire account. We specifically work with local governments so they will be able to provide suggestions on best practices and ideas on how you can maximize the service.



#### **Unlimited Training**

• Your account manager will provide unlimited training for staff. We know that departments can turn over, so we are here to help train new staff, new departments, or even just a refresher.

## Try it Out!

Text "Hi" to 435-265-4446 to how the interactive texting feature works